

Reading sample / Table of contents



QM template according to DIN EN ISO 9001:2015 and 14001:2015 Quality & Environment

Contents

Complete manual with chapters 1 to 10

Process instructions / procedures (72)

- 4 4 0 Environmental Planning
- 6 1 0 Identification of risks and opportunities
- 6 1 1 Handling risks and hazards
- 6 1 2 Determination of environmental aspects
- 6 1 3 Legal certainty
- 6 2 0 Quality and environmental objectives
- 6 3 0 Planning Changes
- 7 1 3 External maintenance
- 7 1 3 Internal maintenance
- 7 1 4 Process environment
- 7 1 5 Monitoring measuring equipment
- 7 2 0 Required skills
- 7 2 0 Training
- 7 2 0 Further training
- 7 4 0 External Communication
- 7 4 0 Internal Communication
- 7 5 3 2 Control of recorded information
- 7 5 3 2 Control of external information
- 7 5 3 2 Control of internal information
- 8 1 0 Waste disposal

Office

- 8 1 0 Flow control
- 8 1 0 Work preparation
- 8 1 0 Approval requirement
- 8 2 0 Emergency preparedness and hazard prevention
- 8 2 2 Handling of complaints
- 8 2 2 Determination of requirements
- 8 2 2 Feedback
- 8 2 3 Order changes
- 8 3 2 Development planning
- 8 3 3 Development inputs
- 8 3 4 Development Assessment
- 8 3 4 Development Validation
- 8 3 4 Development verification
- 8 3 5 Development results
- 8 3 5 Production documents
- 8 3 5 Technical Documentation
- 8 3 5 Translation
- 8 3 5 Validation Software
- 8 3 6 Developmental changes
- 8 4 2 Selection of providers

- 8 4 2 Procurement
- 8 4 2 External Testing Laboratory
- 8 4 2 Control Services
- 8 4 2 Control deliveries
- 8 4 2 Supplier Audit
- 8 4 2 Framework agreements
- 8 4 3 Communication Provider
- 8 5 1 Order processing / production
- 8 5 1 Service
- 8 5 1 Installation
- 8 5 2 Identification
- 8 5 2 Labelling and traceability
- 8 5 3 Ownership Customers / Suppliers
- 8.5.4 Storage
- 8.5.4 Packaging
- 8.5.4 Shipping

Work instructions (8)

- 4 4 0 Instruction process creation
- 8 2 3 Quotation preparation
- 8 3 4 Development control
- 8 3 5 Creation of operating instructions

Forms / forms of proof 84)

- 400 Context QM
- 400 Context UM
- 4 1 0 Context, requirements and expectations
- 4 4 0 processes
- 5 2 0 Quality and environmental policy
- 5 3 0 Organizational chart
- 5 3 0 Responsibilities and authorities
- 6 1 0 Emergency Plan
- 6 1 0 Risks Dangers Opportunities Measures
- 6 1 0 Disturbances Measures
- 6 1 2 Assessment of environmental aspects
- 6 1 3 List of binding obligations
- 6 2 0 Quality and environmental objectives
- 6 3 0 Changes to the QM-UM system
- 7 1 2 Appointment of Manager
- 7 1 3 Machinery and equipment
- 7 1 4 Waste plan
- 7 1 4 Prevention concept
- 7 1 4 Cleanliness concept
- 7 1 5 Measuring instrument card
- 7 1 5 Measuring equipment management

- 8.5.5 Measures after delivery
- 8 5 5 Repair
- 8 6 0 Special tests
- 8 6 0 Planning Examinations
- 8 6 0 Series testing
- 8 6 0 Verification Production
- 8 7 0 Rework
- 8 7 0 Nonconformities
- 8 7 0 Callback
- 9 1 2 Compliance with regulations
- 9 1 2 Customer satisfaction
- 9 1 3 Service Provider
- 9 1 3 Performance analysis
- 9 2 2 Internal Audit
- 10 1 0 Planning Improvements
- 10 2 0 Corrective actions
- 8 3 5 Creation of assembly instructions
- 8 3 5 Implementation of CE marking
- 8 4 2 Control Deployments
- 8 5 4 Product preservation

7 1 6 Organizational knowledge

- 7 2 0 Competencies
- 7 2 0 Training plan
- 7 2 0 Job description
- 7 2 0 Instruction protocol
- 7 4 0 Internal / external suggestions
- 7 4 0 List of communication channels
- 7 4 0 Minutes Meeting
- 7 5 1 Documented information (this list)
- 8 1 0 Waste collection form
- 8 1 0 Warehouse register
- 8 1 0 Life cycle assessment of raw materials, consumables and supplies
- 8 1 0 Life cycle analysis of infrastructure
- 8 1 0 Life path review
- 8 1 0 Planning and Control
- 8 1 0 Environmental Program
- 8 2 0 Emergency Plan
- 8 2 0 Environmental FMEA
- 8 2 3 Performance overview
- 8 2 3 Sample maintenance contract
- 8 3 2 Specifications Development

- 8 3 5 Checklist Operating Instructions
- 8 3 5 EC Declaration of Conformity template
- 8 3 5 External reviews
- 8 3 5 Template nameplate
- 8 3 5 Validation plan
- 8 3 5 Operating manual template
- 8 3 6 Checklist Development Changes
- 8 4 2 Checklist Provider
- 8 5 1 Order accompanying note
- 8 5 1 Batch report
- 8 5 1 Maintenance Product
- 8 5 1 Project protocol
- 8 5 1 Process inputs
- 8 5 1 Report Consulting
- 851 Overview Products
- 8 5 2 Product status accompanying sheet
- 8 5 2 Labelling and traceability
- 8 5 2 Signature list
- 8 5 5 Activities Installation
- 8 5 6 Monitoring Changes
- 8 6 0 Protocol Production

- 8 6 0 Test plan
- 8 6 0 Standard test plan blank
- 8 7 0 Error list service
- 8 7 0 Production Error List
- 9 1 1 Input / Output Analysis
- 9 1 0 Key Performance Indicator Monitoring
- 9 1 2 Compliance with legal regulations
- 9 1 2 Customer satisfaction
- 9 1 3 Service Provider
- 9 1 3 Performance evaluation
- 9 2 2 Audit report
- 9 2 2 Audit checklist 9001:2015
- 9 2 2 Audit checklist 14001:2015
- 9 2 2 Audit plan
- 9 2 2 Audit program
- 9 3 0 Management review
- 10 1 0 Non-conformity Report
- 10 1 0 List of improvements
- 10 2 2 "4D Report"
- 10 2 2 Action plan

You will find the excerpt on the following pages.